Privacy Policy for Realms

Last Updated: May 1, 2025

Introduction

This Privacy Policy explains how AoG Entertainment LLC ("we," "us," or "our") collects, uses, and protects your personal information when you play *Realms*, a game distributed through the Epic Games Store. By playing *Realms*, you agree to the practices described in this policy. If you have any questions, contact us at core@roninrealms.com.

1. Information We Collect

We collect the following information when you use *Realms*:

- Personal Data:
 - Epic Games display name, email address, friends list, and language preferences (collected via your Epic Games account).
 - Blockchain wallet address (if you participate in the on-chain game economy).
- Non-Personal Data:
 - Anonymized gameplay statistics to improve the game experience.

2. How We Use Your Information

We use your information to:

- Facilitate multiplayer matchmaking and social features (using display name and friends list).
- Track and manage player progression (using gameplay data).
- Enable in-game transactions and rewards in the on-chain economy (using blockchain wallet addresses).
- Communicate important game updates or respond to support requests (using email address).

We process this data based on your consent, to perform our contract with you (e.g., provide game services), or for our legitimate interests (e.g., improving the game).

3. Use of Epic Games Account Data

When you log in to *Realms* using your Epic Games account, we access certain account information (e.g., display name, friends list, language preferences) with your permission. This data is used solely to enhance gameplay functionality and is not shared externally. Epic Games processes some data on our behalf (e.g., authentication). Please review Epic Games' Privacy Policy at https://www.epicgames.com/site/en-US/privacypolicy for details.

4. Data Sharing

We do not share your personal data with third parties, except:

- As required by law (e.g., to comply with legal obligations or respond to government requests).
- To protect our rights or property (e.g., in case of fraud).
- With secure cloud hosting providers who process data on our behalf but do not access your personal information.

5. Data Security

We use industry-standard measures to protect your data, including:

- AES-256 encryption for data transmission and storage.
- Access controls limiting data access to authorized personnel.
- Separate storage of blockchain wallet addresses to minimize privacy risks.

We regularly review our security practices to ensure your data remains safe.

6. Data Retention

We retain your personal data only for as long as necessary to provide *Realms* services or comply with legal obligations. For example:

- Gameplay data is retained while your account is active.
- Blockchain wallet addresses are deleted upon your request to discontinue on-chain features.
- Email addresses are retained for support purposes until you request deletion.

7. International Data Transfers

If your data is transferred outside your region (e.g., to our servers in the United States), we ensure compliance with applicable laws, such as using Standard Contractual Clauses approved by the European Commission.

8. Your Rights

You have the right to:

- Access your personal data.
- Correct inaccurate data.
- Delete your data.
- Receive a copy of your data in a portable format.
- Object to certain processing activities.
- Withdraw consent (where applicable).
- Lodge a complaint with your local data protection authority.

To exercise these rights, contact us at core@roninrealms.com. We will respond within 30 days, subject to identity verification.

9. Children's Privacy

Realms is not intended for children under 13 (or 16 in certain jurisdictions). We do not knowingly collect personal data from children under these ages without parental consent. If we learn that we have collected such data, we will delete it immediately.

10. Changes to This Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. We will notify you of significant changes by posting the updated policy in *Realms* or via email.

11. Contact Us

For questions or concerns about this policy or your data, contact: Realms Team Email: core@roninrealms.com